



Questions to ask a Care Manager

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1. How much experience do you have in geriatric care management?			
2. Do you have a professional license (social worker, nurse, counselor, other)?			
3. Can you provide references (such as hospitals or former clients)?			
4. Do you carry professional liability insurance?			
5. How often can I expect reports? Written or phone contact?			
6. What are your fees and what do they include (e.g. initial assessment, care plan, ongoing coordination of care, home visits)?			
7. Do you provide a written contract specifying fees/services?			
8. What is your caseload? (20-30 clients is about average)			